

1222 Main Street St. Johnsbury, VT 05819 800.234.0560 TTY 800.253.0191 ruraledge.org

This packet is being sent to you because you requested information from the HomeOwnership Center at Rural Edge for the Revolving Loan Fund Home Repair Program. By completing the enclosed Eligibility Packet and supplying the additional required information, Rural Edge will be able to evaluate your eligibility for our Home Repair Program. Please note that you will be initially evaluated for a loan as grant funds are limited and based on Area Median Income Guidelines for eligibility.

Due to high demand for these services, funding requests are prioritized based upon the scope of work and funding availability. Emergency situations will take priority. In those cases, when a delay is unavoidable, or funding is unavailable, a letter will be mailed to you defining the current waiting period.

## This packet *contains* the following items:

- 1) Checklist of Additional Documentation Needed for Processing (Page 2)
- 2) Privacy Policy and Practices (Pages 3 & 4)
- 3) Eligibility Packet (Pages 5-14)
- 4) Customer Copy What You Need to Know to Have a Successful Home Repair (Page 15)
- 5) Customer Copy *Things to Consider When Selecting a Contractor* (*Page 16*)
- 6) Radon Kit Request Form (Optional)

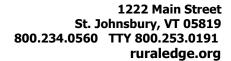
Please complete, sign and return to our office along with *all* necessary documentation needed from the **Documentation Checklist (page 2)**. If you need assistance completing these documents, please contact our office at 802-535-3555 or email us at: homeownership@ruraledge.org.

Thank you,

HomeOwnership Center









# DOCUMENTATION CHECKLIST - REQUIRED FOR ELIGIBILITY REVIEW INTAKES MISSING ANY BOLDED ITEMS BELOW ARE CONSIDERED INCOMPLETE.

|   |   |                  |    |            | _   |     | _   |
|---|---|------------------|----|------------|-----|-----|-----|
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☐ One month's worth of income documents (or one pay stub, benefit award letter, pension statement, etc.). Documents must be provided for *every* member of the household 18 years and older. If you collect Social Security or Disability benefits, please provide the most recent Social Security, SSI, or disability benefits statement(s). Or, if your benefits are deposited directly to a bank account, you can send the past 2 months of statements for that bank account. If you are self-employed, please provide the most recent two (2) years of Federal Income tax returns, including all schedules. ☐ Two (2) months of bank statements for all accounts (checking and savings) (all pages) for all members of household 18 years or older. Internet print outs are not acceptable. Statements must be stamped by a bank employee if they do not contain the bank logo. ☐ Written documentation of any other income which may include, but is not limited to: 3SquaresVT (food stamp income), Reach UP income, Fuel Assistance, etc. ☐ Current property tax bill. □ Warranty Deed or Quit Claim Deed showing the current owner(s) of the property. don't have a copy of your Warranty Deed or Quit Claim Deed, you can obtain one from your Town Clerk's office. If you own a mobile home, we will need your Bill of Sale as proof of ownership. If you have a mobile home and live in a park or association, please provide a copy of your lot Our program requirements state that we must have verification of a lease commitment for five years from the date of funds awarded (if any). ☐ Current homeowner's insurance bill with declarations page of your policy. ☐ If you have a mortgage, we will need a copy of your most recent mortgage statement.

FYI – After the site visit (please see page 15 for detailed information), you will be required to provide at least two (2) detailed written estimates. Due to contractor availability, it is recommended that you begin seeking estimates as soon as possible.

If you have any questions please call us at (802) 535-3555 ext. 1304 or 1301 or toll-free at (800) 234-0560. Please return documents to our offices located at 1222 Main Street, St. Johnsbury, VT 05819 or via email at <a href="mailto:homeownership@ruraledge.org">homeownership@ruraledge.org</a>.





#### RuralEdge/ NORTHEAST COMMUNITY LENDING CORPORATION PRIVACY POLICY AND PRACTICES

Rural Edge / Northeast Community Lending Corporation and the Neighbor Works ® Home Ownership Center value your trust. Protecting your confidential information is important to us. This notice describes our policy regarding the collection and disclosure of personal information.

Rural Edge / Northeast Community Lending Corporation does not sell or share any personal information with commercial companies for the purpose of marketing their products to you.

#### What Information We Collect

Personal information means information that identifies an individual and is not otherwise publicly available information. This includes personal financial information, such as credit history, income, employment history, financial assets, bank account information, financial debts, Social Security Number, and other information you provide on a Personal Profile or Intake application.

We collect the personal information in order to provide financial fitness, counseling, counseling to prepare you for applying for a home mortgage from a conventional lender, counseling to prevent foreclosure, and our own lending for down payment, closing costs, home rehabilitation, or other purposes related to home purchase or foreclosure prevention.

#### Restrictions on Disclosure of Personal Information

In general, Rural *Edge*/ Northeast Community Lending Corporation and the Neighbor Works® HomeOwnership Center disclose personal information only when necessary to provide services to you, or when allowed by law.

We may disclose the following kinds of personal information about you:

- ❖ Information we receive from you on applications for a loan or other product or service, such as name, address, telephone number, social security number, assets and income;
- Information about your transactions with us, such as your loan balance, payment history and parties to your transactions; and
- ❖ Information we receive from third parties such as credit bureaus, including information about your credit worthiness and your credit history.

We may disclose your personal information to the following types of unaffiliated third parties:

- Financial service providers, such as companies engaged in providing home mortgages, reverse mortgages, or home equity loans;
- ❖ Other service providers with whom we may coordinate efforts in order to make efficient use of resources, such as NETO (Weatherization), PATH (Emergency Assistance), NEKCA, VHCB Lead Abatement, VT Center for Independent Living, or other nonprofit community resources.
- Lead Abatement, VT Center for Independent Living, or other nonprofit community resources.

  Other third parties when the information is provided to help complete a transaction initiated by you, such as reporting a payoff on a loan, or to otherwise administer our business, and Other third parties who are involved in program review, auditing, research, or oversight purposes.





#### PRIVACY POLICY AND PRACTICES

(Continued)

We may disclose personal information about you to third parties as permitted by law, such as auditors in connection with a financial audit of us, to government entities, in response to subpoenas, and to credit bureaus.

In material intended for public distribution, such as newspaper articles, Rural *Edge*/Northeast Community Lending Corporation publications, press releases, or reports to funding sources, it is sometimes useful to illustrate our services by highlighting our work with a family or individual. In those cases we will specifically seek your permission to use any personal information.

#### Medical Information

We will not use or share personally identifiable medical information about you for any purpose other than that which is authorized by you.

#### Protecting the Confidentiality of Your Personal Information

All Rural Edge/Northeast Community Lending Corporation employees are required to use strict standards of care regarding the confidentiality of your personal information as outlined in Personnel Policies. Employees not adhering to our policies are subject to disciplinary action. We maintain physical and electronic security procedures to safeguard the confidentiality and integrity of personal information in our possession and to guard against unauthorized access. Our safeguards comply with Federal regulations to guard your personal information.

#### If You Want More Information

If you have any questions regarding our Privacy Policy, please contact the Manager of the NeighborWorks<sup>®</sup> HomeOwnership Center at (802) 535-3555, Toll Free at 1-888-MYVTHOME (888-698-8466) or write to NeighborWorks<sup>®</sup> HomeOwnership Center, 1222 Main Street, St. Johnsbury, VT 05819.





#### HOME REPAIR PROGRAM - ELIGIBILITY PACKET

The information on this form and the documents that you provide (see page 2) will be used to make an initial assessment of your eligibility for the Home Repair Program. *All inquiries will initially be reviewed for a loan*.

Grant funds are limited and eligibility is based upon Area Median Income Guidelines and other Program guidelines.

#### **CUSTOMER**

| Name:                                                |                                       |                                         |
|------------------------------------------------------|---------------------------------------|-----------------------------------------|
| First                                                | MI                                    | Last                                    |
| Mailing Address:                                     |                                       |                                         |
| Street                                               | City                                  | State Zip Code                          |
| Physical Address:                                    |                                       |                                         |
| Street                                               | City                                  | State Zip Code                          |
| Home Phone: ()                                       | Work Phone: (                         | ) Ext                                   |
| Cell Phone: (                                        | Email:                                |                                         |
| Social Security #                                    | Birth Date                            |                                         |
| Marital Status: ☐ Unmarried ☐ Marrie                 | ed □ Separated                        |                                         |
| Disabled? □ Yes □ No                                 |                                       |                                         |
| Veteran? □ Yes □ No                                  |                                       |                                         |
| Active Military? ☐ Yes ☐ No                          |                                       |                                         |
| United States Citizen? □Yes □No                      |                                       |                                         |
| Current Housing Arrangement:                         |                                       |                                         |
| ☐ Rent ☐ Homeowner ☐ Homeless ☐ O                    | ther-Please Describe                  |                                         |
| Household Type:                                      |                                       |                                         |
| * *                                                  | ☐ Male-Headed Single Parent Household | □ Single Adult                          |
| ☐ Two or More Unrelated Adults                       | ☐ Married with Dependents             | ☐ Married without Dependents            |
| ☐ Other (Describe)                                   |                                       |                                         |
| Do you receive Section 8 Housing Payme               | ent Assistance? ☐ Yes ☐ No Monthly A  | amount \$                               |
| How did you hear about us? ☐ <i>Broch</i>            | ure □ Workshop Flyer □ HUD            | $\square$ Lender $\square$ NETO         |
| $\square$ Real Estate Agent $\square$ Social Service | 1 .                                   | $\square$ Website $\square$ Word of Mov |





| Number of People Living in t                                       | he Home:       | (Please use        | e back page if additional s | space is needed.)         |
|--------------------------------------------------------------------|----------------|--------------------|-----------------------------|---------------------------|
| Dependents Name:                                                   |                | Age:               | Relationship:               | Disabled: □Yes □ 1        |
| Dependents Name:                                                   |                | Age:               | Relationship:               | Disabled:   Yes           |
| Dependents Name:                                                   |                | Age:               | Relationship:               | Disabled:   Yes           |
| *If 18                                                             | years and olde | er, income and bar | nk statements are requi     | red.                      |
| Are there non-dependents wh<br>If <b>YES</b> , list Non-Dependents |                | ng in the home?    | □Yes □No                    |                           |
| Name:                                                              | Age:           | Relationship:_     | Handicapp                   | oed or Disabled: □Yes □N  |
| Name:                                                              | Age:           | Relationship:_     | Handicapp                   | oed or Disabled: □Yes □ N |
| Name:                                                              | Age:           | Relationship:_     | Handicapp                   | oed or Disabled: □Yes □N  |
| Emergency Contact – <i>Person</i>                                  | not living wit | th you:            |                             |                           |
| Name                                                               |                | Phone              | Mailir                      | ng Address                |
| <u>C</u>                                                           | USTOME         | R EMPLOYM          | IENT (If Applicable         | )                         |
| PRIMARY EMPLOYER:                                                  |                |                    |                             |                           |
|                                                                    | _              |                    | (_                          | ) -                       |
| Street                                                             | City           | State              | e Zip Code                  | Phone                     |
| Title or Job Description                                           |                | ☐ Part-Time ☐      | Full-Time                   | /                         |
| Gross Monthly Income (befo                                         | re taxes): \$  |                    | (Annual:                    | \$)                       |
|                                                                    |                |                    | _                           |                           |
| Select One: ☐ Hourly ☐ Salary Can you be contacted at work? ☐      |                | n □ Other:         |                             |                           |
| Secondary Employer ( <i>if applica</i>                             | able):         |                    |                             |                           |
| Street                                                             | City           | State              | Zip Code                    | Phone                     |
|                                                                    |                | ☐ Part-Time ☐      | Full-Time                   | /                         |
| Title or Job Description                                           |                |                    |                             | Hire Date                 |
| Gross Monthly Income (befo                                         | re taxes): \$  |                    | (Annual: <u>\$</u>          | )                         |
| Select One: ☐ Hourly ☐ Salar Can you be contacted at work? ☐       |                | on 🗆 Other:        |                             |                           |





# $\underline{\textbf{CO-CUSTOMER}} \; (\textit{If Applicable})$

| Street City State Zip code  Physical Address:  Street City State Zip code  Home Phone: () ext                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Mailing Address:  Street City State  Physical Address:  Street City State  Home Phone: () Work Phone: () | Zip code |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|----------|
| Street City State Zip cod  Physical Address:  Street City State Zip cod  Home Phone: (                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Street City State  Physical Address:  Street City State  Home Phone: () Work Phone: ()                   |          |
| Street City State Zip code dome Phone: (                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Physical Address:  Street City State  Home Phone: () Work Phone: ()                                      |          |
| Street City State Zip cod  Home Phone: (                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Street         City         State           Home Phone: ()         Work Phone: ()                        | Zip code |
| Work Phone: (                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Home Phone: () Work Phone: ()                                                                            | Zip code |
| Sell Phone:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |          |
| Social Security #                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Cell Phone: () E-Mail:                                                                                   | ext      |
| Marital Status:   Unmarried   Married   Separated   Disabled?   Yes   No Veteran?   Yes   No Active Military?   Yes   No United States Citizen?   Yes   No  CO-CUSTOMER EMPLOYMENT (If Applicable)  PRIMARY EMPLOYER:    Street   City   State   Zip Code   Phone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                          |          |
| Disabled?   Yes   No   No   Active Military?   Yes   No   United States Citizen?   Yes   No   CO-CUSTOMER EMPLOYMENT (If Applicable)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Social Security #                                                                                        |          |
| Active Military?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Marital Status: ☐ Unmarried ☐ Married ☐ Separated                                                        |          |
| Active Military?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Disabled? □Yes □No                                                                                       |          |
| CO-CUSTOMER EMPLOYMENT (If Applicable)  PRIMARY EMPLOYER:  Street  City  State  Part-Time  Full-Time  Hire Date  Condary Employer (if applicable):  Street  City  State  Commission  Commission  Commission  Comparison  Compariso | Veteran? ☐ Yes ☐ No                                                                                      |          |
| CO-CUSTOMER EMPLOYMENT (If Applicable)  PRIMARY EMPLOYER:  Street City State Zip Code Phone  Part-Time   Full-Time                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Active Military? ☐ Yes ☐ No                                                                              |          |
| Street City State Zip Code Phone    Part-Time   Full-Time                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | United States Citizen? □Yes □No                                                                          |          |
| Street City State Zip Code Phone    Part-Time   Full-Time                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                          |          |
| Title or job description  Hire Date  Gross Monthly Income (before taxes): \$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                          | Phone    |
| Title or job description  Gross Monthly Income (before taxes): \$                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                          |          |
| Select One:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                          |          |
| Select One:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Gross Monthly Income (hefore taxes): \$ (Annual: \$                                                      | )        |
| Can you be contacted at work? Yes No  econdary Employer (if applicable):  Street City State Zip Code Phone  Part-Time Part-Time Full-Time Hire Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                          |          |
| Street City State Zip Code Phone  Part-Time Full-Time /_/_/  Hire Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                          |          |
| ☐ Part-Time ☐ Full-Time ☐ Full-Time ☐ Hire Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | econdary Employer ( <i>if applicable</i> ):                                                              |          |
| ☐ Part-Time ☐ Full-Time ☐ Full-Time ☐ Hire Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Street City State Zip Code Phone                                                                         |          |
| Fitle or Job Description Hire Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                          |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                          |          |
| (Alliadi. 9                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | THE OF JOD DESCRIPTION                                                                                   |          |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                          |          |

## ALL HOUSEHOLD INCOME

| Гуре of Income                                                                                                                                  | Customer<br>Monthly<br>Amount                | Co-Customer<br>Monthly<br>Amount | Other Household<br>Member(s) Monthly<br>Amount               |
|-------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|----------------------------------|--------------------------------------------------------------|
| Salary/Employment Income                                                                                                                        |                                              |                                  |                                                              |
| Alimony/Child Support Income                                                                                                                    |                                              |                                  |                                                              |
| Public Assistance Income                                                                                                                        |                                              |                                  |                                                              |
| Food Stamps Income                                                                                                                              |                                              |                                  |                                                              |
| Social Security Income                                                                                                                          |                                              |                                  |                                                              |
| Supplemental Security Income                                                                                                                    |                                              |                                  |                                                              |
| Dependent SSI Income                                                                                                                            |                                              |                                  |                                                              |
| Disability Income                                                                                                                               |                                              |                                  |                                                              |
| Pension Income                                                                                                                                  |                                              |                                  |                                                              |
| Other Income:                                                                                                                                   |                                              |                                  |                                                              |
| Please list any debts you                                                                                                                       |                                              | edit cards and aut               | to loans.                                                    |
| Please list any debts you  DO N                                                                                                                 |                                              | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you                                                                                                                       | u have, including cr<br>OT INCLUDE UTI       | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you  DO N                                                                                                                 | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you  DO N  Paid To                                                                                                        | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you  DO N  Paid To  1.                                                                                                    | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you  DO N  Paid To  1. 2.                                                                                                 | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you <b>DO</b> N  Paid To  1.  2.  3.                                                                                      | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you DO N  Paid To  1. 2. 3. 4.                                                                                            | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you  DO N  Paid To  1.  2.  3.  4.  5.                                                                                    | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you <b>DO</b> N  Paid To  1. 2. 3. 4. 5. 6.                                                                               | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you <b>DO</b> N  Paid To  1.  2.  3.  4.  5.  6.  7.                                                                      | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you <b>DO</b> N  Paid To  1. 2. 3. 4. 5. 6. 7. 8.                                                                         | u have, including croot INCLUDE UTI  Current | edit cards and aut               | Whose Debt?                                                  |
| Please list any debts you  DO N  Paid To  1.  2.  3.  4.  5.  6.  7.  8.  Out of Pocket Medical Expenses                                        | Current Balance                              | edit cards and aut               | Whose Debt? C=Customer CC=Co-Customer                        |
| Please list any debts you  DO N  Paid To  1.  2.  3.  4.  5.  6.  7.  8.  Out of Pocket Medical Expenses  Have your payments been made on time? | Customer                                     | edit cards and aut               | Whose Debt? C=Customer CC=Co-Customer  Co-Customer           |
| Please list any debts you <b>DO</b> N  Paid To  1. 2. 3. 4. 5. 6. 7. 8.                                                                         | Customer                                     | edit cards and aut               | Whose Debt? C=Customer CC=Co-Customer  Co-Customer  Yes □ No |

If yes, when was it discharged?

# **Additional Questions for Home Repair Program**

| 1)  | Do you have a loan on your home now?   Yes  No (If No, skip to question 2)  Who is your Mortgage Lender?                                                           |  |  |  |  |
|-----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
|     |                                                                                                                                                                    |  |  |  |  |
|     | How much is your Monthly Payment? \$                                                                                                                               |  |  |  |  |
|     | Does your monthly payment include amounts for taxes and/or insurance? ☐ Yes ☐ No If Yes, how is your payment broken down?                                          |  |  |  |  |
|     |                                                                                                                                                                    |  |  |  |  |
| 2)  | Who owns the property? (Names on the Deed):                                                                                                                        |  |  |  |  |
|     | ☐ Sole Owner (1-person) ☐ Husband and Wife ☐ Joint Tenants ☐ Tenants in Common ☐ Life Estate                                                                       |  |  |  |  |
| 3)  | Property Address (if different than mailing address):                                                                                                              |  |  |  |  |
| 4)  | Approximately what year was your home built?                                                                                                                       |  |  |  |  |
| 5)  | How many year(s) have you lived in your home?                                                                                                                      |  |  |  |  |
| 6)  | Is your home a mobile home? ☐ Yes ☐ No  Are the wheels and hitch removed? ☐ Yes ☐ No  Do you own the lot? ☐ Yes ☐ No  If you do NOT own the lot, who is the owner? |  |  |  |  |
| 7)  | What needs to be repaired?                                                                                                                                         |  |  |  |  |
|     |                                                                                                                                                                    |  |  |  |  |
|     |                                                                                                                                                                    |  |  |  |  |
| 8)  | Where does your water come from?  □ Drilled Well □ Spring □ City □ Town □ Village □ Other:                                                                         |  |  |  |  |
| 9)  | How many bedrooms are in your home?                                                                                                                                |  |  |  |  |
| 10) | ) How much money do you believe you could spend monthly on a home repair loan?  \$0 to \$25.00 \$25 to \$50 \$50 to \$75 \$75 to \$100 \$100 or More               |  |  |  |  |

Grant funds are limited, and eligibility is based upon Area Median Income Guidelines and other Program guidelines.

# **Additional Questions for Home Repair Program**

(Continued)

| 11) | What Town do you pay Property Taxes to?                                                                                                                                                                                                                                                           |  |  |  |  |
|-----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|
|     | How much are your total Property Taxes? \$                                                                                                                                                                                                                                                        |  |  |  |  |
|     | Are your Property Taxes current? ☐ Yes ☐ No                                                                                                                                                                                                                                                       |  |  |  |  |
|     | If No, how much do you owe in delinquent Property Taxes? \$                                                                                                                                                                                                                                       |  |  |  |  |
| 12) | Do you currently have Homeowner's Insurance? ☐ Yes ☐ No                                                                                                                                                                                                                                           |  |  |  |  |
|     | How much is your annual Homeowner's Insurance premium? \$                                                                                                                                                                                                                                         |  |  |  |  |
|     | Your Insurance Agency's Name:                                                                                                                                                                                                                                                                     |  |  |  |  |
|     | Your Insurance Agency's Phone Number:()                                                                                                                                                                                                                                                           |  |  |  |  |
|     | Fax Number: ()                                                                                                                                                                                                                                                                                    |  |  |  |  |
|     | Your Policy Expires on:(Date)                                                                                                                                                                                                                                                                     |  |  |  |  |
|     | If you don't currently have Homeowner's Insurance, what is preventing you from obtaining it?                                                                                                                                                                                                      |  |  |  |  |
|     | ☐ Condition of the Home                                                                                                                                                                                                                                                                           |  |  |  |  |
|     | ☐ Cannot afford Homeowners Insurance                                                                                                                                                                                                                                                              |  |  |  |  |
|     | ☐ Other                                                                                                                                                                                                                                                                                           |  |  |  |  |
| 13) | Is your home located in a flood zone? ☐ Yes ☐ No                                                                                                                                                                                                                                                  |  |  |  |  |
|     | If Yes, how much is your annual Flood Insurance premium? \$                                                                                                                                                                                                                                       |  |  |  |  |
|     | Your Insurance Agency's Name:                                                                                                                                                                                                                                                                     |  |  |  |  |
|     | Phone Number: ( Fax Number: (                                                                                                                                                                                                                                                                     |  |  |  |  |
|     | Your Policy Expires on (date):                                                                                                                                                                                                                                                                    |  |  |  |  |
| 14) | Have you ever had NETO (Northeast Employment and Training Organization Inc.) and/or NEKCA (Northeast Kingdom Community Action) work on your home?  □ Yes □ No If Yes, what year?                                                                                                                  |  |  |  |  |
| 15) | Have you ever worked with VCIL (Vermont Center of Independent Living) regarding work on your                                                                                                                                                                                                      |  |  |  |  |
|     | home? $\square$ Yes $\square$ No Have you completed an application to VCIL? $\square$ Yes $\square$ No                                                                                                                                                                                            |  |  |  |  |
| 16) | Are you interested in learning more about Support and Services at Home* (SASH)? ☐ Yes ☐ No                                                                                                                                                                                                        |  |  |  |  |
|     | *SASH is a free program that works to keep senior and disabled individuals living independently at home. The SASH Coordinator helps individuals get connected with local resources to help fulfill their needs and pursue their wellness goals. SASH also includes a free wellness nursing visit. |  |  |  |  |





#### **AUTHORIZATION TO PULL CREDIT**

I/We authorize Rural Edge and Northeast Community Lending Corporation to:

- a) Pull my/our credit report to review my/our credit file for housing counseling in connection with my/our pursuit for funding to repair or improve real property.
- b) Pull my/our credit report and review my/our credit file for informational inquiry purposes.

| ☐ I have received a copy of the Rural <i>Edge</i> /Northeast Community Lending Corporation Privacy Policy and Practi |          |  |
|----------------------------------------------------------------------------------------------------------------------|----------|--|
| Customer                                                                                                             | Date     |  |
| Co-Customer                                                                                                          | <br>Date |  |

#### PLEASE COMPLETE AND RETURN TO:

Rural Edge/Northeast Community Lending Corporation 1222 Main Street, St. Johnsbury, VT 05819 (802) 353-3555 x1304 or Toll Free (800) 234-0560 Email @ homeownership@ruraledge.org

"The following information is requested by the Federal Government in order to monitor compliance with Federal Laws prohibiting discrimination against applicants seeking to participate in this Program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose to not furnish this information, we are required to note the race/national origin of the individual applicant(s) on the basis of visual observation or surname."

| CUSTOMER                                       | CO-CUSTOMER                                    |
|------------------------------------------------|------------------------------------------------|
| Ethnicity (Select One)                         | Ethnicity (Select One)                         |
| ☐ Hispanic or Latino                           | ☐ Hispanic or Latino                           |
| ☐ Not Hispanic or Latino                       | ☐ Not Hispanic or Latino                       |
| Race (Select One or More)                      | Race (Select One or More)                      |
| ☐ White                                        | ☐ White                                        |
| ☐ American Indian/Alaskan Native               | ☐ American Indian/Alaskan Native               |
| ☐ Native Hawaiian/Other Pacific Islander       | ☐ Native Hawaiian/Other Pacific Islander       |
| ☐ Asian and White                              | ☐ Asian and White                              |
| ☐ American Indian/Alaskan Native and Black     | ☐ American Indian/Alaskan Native and Black     |
| ☐ Black or African American                    | ☐ Black or African American                    |
| ☐ Asian                                        | ☐ Asian                                        |
| ☐ American Indian/Alaskan Native and White     | ☐ American Indian/Alaskan Native and White     |
| ☐ Black/African American and White             | ☐ Black/African American and White             |
| □ Other                                        | ☐ Other                                        |
| Gender (Select One)                            | Gender (Select One)                            |
| ☐ Male ☐ Female                                | ☐ Male ☐ Female                                |
| Were you born in the United States? ☐ Yes ☐ No | Were you born in the United States? ☐ Yes ☐ No |





#### AUTHORIZATION TO RELEASE INFORMATION

| Name:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Social Security #                                                                                                                                                                                                                                                                                                           |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Name:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Social Security #                                                                                                                                                                                                                                                                                                           |
| Address:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                             |
| I/We authorize the release of information to and/or from the Northeast Co 223009, Rural Edge and the HomeOwnership Center (HOC) regarding m homeowners/hazard insurance, housing situation and any other necessary report at any time, in order to obtain, verify or re-verify any information financing, refinancing, retention or repair of housing. I/We further agree be used for the purposes stated above.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | y/our income, debt, credit, mortgage, rent, employment y information, including the procurement of a credit for the purposes of assisting in the acquisition,                                                                                                                                                               |
| This document constitutes my/our consent for the following organization HOC and for NCLC, RuralEdge and the HOC to release information to a Area Agency on Aging  Attorneys and/or Title Companies Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institutions Associated with the Transaction Banks and Other Lending Institution Banks and Other Health Care Banks and Formation Properties and Formation Institution Banks and Formation Properties Institution Banks and Formation Banks and Independent Liv Banks and Formation Banks and Independent Liv Banks and Formation Banks (DCF) Banks ( | said organization(s), for the purposes stated above:  on(s) action(s)  n and TransUnion (Credit Bureaus)  inpanies  )                                                                                                                                                                                                       |
| This consent is given freely and is open to all information provided to or the above organizations in connection with my/our pending acquisition, for This consent is in addition to the release of information as provided for in Ownership Center (if applicable).  I/We further agree that the Home Ownership Center may use information request for promoting the Home Ownership Center, and for the preparation and the HOC. I/We also authorize the Home Ownership Center to share Home Ownership Center with Vermont Housing Finance Agency for reserved.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | acquired by NCLC, Rural Edge and the HOC and/or financing, refinancing, retention or repair of housing. In my/our Customer Service Agreement with the Home In, history, and photos taken in connection with your on of proposals to the funders of NCLC, Rural Edge information about the services I/we receive through the |
| Signature                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Date                                                                                                                                                                                                                                                                                                                        |
| Signature                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Date                                                                                                                                                                                                                                                                                                                        |







## **DECLARATION OF HOMESTEAD RIGHTS**

| Can anyone, other than you, c the loan?                                                                                                                                                                                                   | im a Homestead* Interest in the property that will secure repayment of                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| □ No □ Yes                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| If yes, who may be able to cla                                                                                                                                                                                                            | n a Homestead Interest?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Name                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Name                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| real estate, which is used or ke<br>a co-owner of that home. This<br>Homestead Property without t<br>will require that both spouses<br>their Homestead Interest in the<br>This Declaration has been pre<br>July 1, 2000, which provides t | mestead Right in the spouse or civil union partner of the legal owner of the as their primary home, even if the spouse or civil union partner is not Homestead Interest prevents creditors from attaching the entire written consent of both spouses and partners. Therefore, the Lender and civil union partners sign the Mortgage Deed, or otherwise waive property, in order to insure that it is fully enforceable.  Ared in response to Act 91 of the 2000 Legislative Session, effective at parties to a civil union shall have all the same benefits, protections, der Vermont law to spouses in a marriage. |
| You should consult an attorne                                                                                                                                                                                                             | for specific legal advice regarding Homestead Rights and for specific protections, and responsibilities under Act 91.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Signature                                                                                                                                                                                                                                 | Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Signature                                                                                                                                                                                                                                 | <br>Date                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |





## **Accurate Information Acknowledgement Form**

Each of the undersigned specifically represents to Rural *Edge* and to Rural *Edge*'s actual or potential agents, brokers, processors, attorneys, insurers, servicers, successors and assigns and agrees and acknowledges that:

- 1) The information provided in this Intake is true and correct as of the date set forth opposite my/our signature and that any intentional or negligent misrepresentation of this information contained in this Intake may result in Civil Liability, including monetary damages, to any person who may suffer any loss due to reliance upon any misrepresentation that I/we have made on this Intake, and/or in criminal penalties including, but not limited to, fine or imprisonment or both under the provisions of Title 18, United States Code, Sec. 1001, et seq.;
- 2) All statements made in this Intake are made for the purpose of obtaining a grant and/or residential mortgage loan;
- 3) Rural *Edge* and its agents, brokers, insurers, servicers, successors, and assigns may continuously rely on the information contained in the Intake, and I/we are obligated to amend and/or supplement the information provided in this Intake if any of the material facts that I/we have represented herein should change prior to closing;

Each of the undersigned hereby acknowledges that Rural *Edge*, its servicers, successors and assigns, may verify or reverify any information contained in this Intake or obtain any information or data relating to the Intake, for any legitimate business purpose through any source, including a source named in this application or a consumer reporting agency.

| Signature | Date |
|-----------|------|
| Signature | Date |





## Steps for a Successful Home Repair What You Need to Know

Due to high demand for these services, requests for <u>emergency</u> situations will take priority. If we are unable to take action due to the demand, a letter will be mailed defining the current waiting period.

#### <u>Step 1 – Filling out the forms and returning the required documents.</u>

#### Step 2: Visiting Your Home

Once we have received your completed Intake and supporting documents, we will come to your property to develop a thorough Scope of Work and see if your project meets the requirements of the Program. This visit may require photographs of your property and a discussion with you.

#### Step 3: Scope of Work

A Scope of Work will be prepared by the Rehabilitation Specialist based upon the initial visit to your home. The Scope of Work will only reflect the repairs that meet our Program requirements.

#### Step 4: Review

The Rehab Specialist will review the scope of work with client. It is your responsibility, as the Homeowner, to obtain and submit estimates (at least two) from contractors.

#### **Step 5: Application Process**

Once the Scope of Work is complete, your file will be reviewed to determine if you are eligible for a loan. This review is based upon your household income and your debt obligations obtained from your credit report. You may be required to provide additional documentation before final consideration is presented to the Review Committee.

#### Step 6: Loan Review Committee Decision

The Loan Review Committee will meet to consider your application.

If funding is approved for a loan, a commitment letter will be mailed to you with the details of the decision. At this point, you can either accept or reject the offer. Accepting the offer requires you to send back the signed commitment letter. A title search will be ordered by Rural *Edge*, if needed.

Under certain circumstances you may qualify for a grant. If you do qualify, a grant letter will be mailed to you with the details. At this point you can either accept or reject the offer. Accepting the offer requires you to send back the signed grant letter. <u>Grant monies are very limited and are distributed under very strict</u> guidelines.

## Step 7: Mortgage Closing/Grant Award

Once you return the commitment letter and the title search is completed, you will be contacted to schedule a closing. You may be required to sign a mortgage deed or other necessary documents for filing with your city or town and/or the State of Vermont at closing. This means we may need to place a lien on your property.

The funds to complete the home repairs with be held by Rural *Edge* and payments will be approved by you and made directly to the contractor. The Rehabilitation Specialist will monitor the progress on the repairs and ensure that the repairs are completed according to the Scope of Work.





# Things to Consider When Selecting a Contractor

Letting someone into your home to do work requires careful consideration. Following please find some steps to take to help make this a safe and pleasant experience:

- 1. Once you receive the Scope of Work from the Rehabilitation Specialist, it is time to find a contractor.
- 2. Ask your friends, neighbors, or local Chamber of Commerce for the names of contractors in your area.
- 3. Make a list of three (3) to five (5) contractors to call. Before you reach out, **do your due diligence as a consumer:** 
  - a. **Check to see if they are reputable.** The internet has reviews; Facebook and Google are sources for background information. Search both the name of the business and the name of the contractor (if applicable). **You should be able to find information about most established businesses.** If you can't find any information, don't be worried, but understand you will need to ask them more in-depth questions. Try to find as many reviews as possible and thoroughly assess all reviews. Every business gets bad reviews, but most businesses also get good reviews, the balance should favor the good reviews.
  - b. The Better Business Bureau may be another good resource.

#### 4. Meeting the Contractor in Person:

- a. Get the full name and address of the business and contact information.
- b. When the contractor arrives at your home do not let them inside until they identify themselves and you feel comfortable.
- c. Go over the list of repairs created and be prepared to give them access to the areas of interest.
- d. Ask for a detailed written estimate. The more detail you get from each contractor, the easier it is to compare the offers.
- e. Ask them when they may be able to start the project.
- f. Ask for references from past customers. (Please keep in mind they probably will not give you names of people who were dissatisfied with their performance.)
- g. Ask for proof of applicable licenses and insurance.
- h. Ask if they have previously operated under any other business names, and if they have, why they no longer do so.
- i. It is ok to ask if they have been sued by past clients or if they have a felony conviction. It is also good to ask about their employees and their hiring practices and how they conduct background checks.
- 5. Never allow a contractor to pressure you to make a decision that day or give a deposit.
- 6. Once you receive the estimate, send a copy to the Rehab Specialist to review. At least two (2) estimates must be provided.
- 7. Once you have selected a contractor, contact Rural *Edge* with the name of the contractor.
- 8. RuralEdge will create and collect the necessary documents needed before any work begins.
- 9. Once work begins:
  - a. It's ok to observe their work and ask questions, but do not get in the way.
  - b. If changes need to be made, contact Rural *Edge* before agreeing to any changes as this may impact your project cost and may not be covered by available funding.
  - c. In the event of a disagreement or performance issue, contact Rural *Edge* immediately, explain the issue in detail and ask for a meeting if necessary.

